ALBANIA

Climate Resilience and Agriculture Development Project

Contract Awarded

For the attention of Consultant's authorized representative

Name: Crono Servizi

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DATE OF TRANSMISSION: This Notification is sent by: on May 22, 2025

Notification of Award

Client: *Ministry of Agriculture and Rural Development (MARD)*

Contract title: Support the establishment and medium-term operation of the two clusters, branding of the selected products and placing the products in the market, etc. (olive oil cluster)" in the region of Berat

Country: Albania

Loan No. /Credit No. /Grant No.: 94890-AL Reference no.: AL-MARD-389908-CS-QCBS

This Notification of Award notifies you of our decision to award the above contract.

The successful Consultant and summary scope of contract

Name:	Crono Servizi
Address:	Via Cervese 145, 47122 Forli FC, Italy
Contract price:	Euro 348,349.00 Euro excluding VAT 20%
Duration:	24 months
Method of Procurement/ Selection:	QCBS
Summary scope of contract:	The Scope of Work for this Assignment is divided in phases. Phase I: Establishing olive oil consortium

Note: To enhance efficiency and effectiveness, multiple activities within this Phase will be conducted simultaneously.

Specific objective

The specific objective of this phase is to establish a sustainable consortium of olive oil producers to produce quality olive oil and table olive under a common brand and commercialize it in high-end outlets (e.g., Hotel Restaurant and Catering sector) while promoting the specificity of the local territory. The consortium will support all stakeholders across the olive oil value chain in continuously improving the quality of the olive oil placed on the market. Additionally, it will provide training on best practices to develop and maintain the highest possible quality standards and improve marketability of olive oil.

Specific Scope of work

Under this phase, the Consultant will define the olive oil consortium objectives, participants and operational functioning.

Activity 1: Market study and value chain analysis

The Consultant will prepare a market study and a value chain analysis for the olive oil and table olive sector centered on Berat region to identify key bottlenecks in the production, post-harvest, processing and commercialization activities to design several scenarios of development for the future consortium.

The value chain analysis will be key for:

- Understanding the sector main value chain stakeholders, productivity, value chain competitiveness, market share, female participation, challenges for growth
- Developing a SWOT analysis of the olive oil sector in Berat region
- Identify the specificities of the territory
- Identify key technical, qualitative, marketing and branding improvement to better commercialize the olive oil and lable oil in the region and meet high-end outlets standards
- Identify processing units capacity, efficiency and need for upgrading or additional equipment for quality olive oil production
- Orientate consortium objectives, define consortium strategy, and identify potential facilities/equipment need for olive oil production purposes
- Propose a specific technical assistance package for future participants to the consortium (including e.g. training programs, capacity building workshops, certification assitance, laboratory testing services, technical advisory services including on-site consultations)

The market study will be key to:

- Capture market trends in terms of olive oil taste and certifications
- Have an overview of key outlets for olive oil according to its quality (virgin, extra virgin, certified)
- Identify key potential buyers first in HoReCa sector in Albania and on international markets
- Identify key competitors on local market and the characteristics of their positioning.

The Consultant will also produce a benchmarking of olive oil sector established locally or internationally to identify key success factors and best practices to be used for consortium development.

The Consultant will also assess the interest of local producers in participating in the consortium while exploring main potential outlets for premium olive oil from the region.

Activity 2: Development of a strategy and business plan

Based on the previous activities, the Consultant will introduce a conceptual scenario with draft project goals and strategy, concept, key activities, with first estimation of costs, functionalities, and management based.

The tasks to be delivered under this activity include, but are not limited to the following:

- a) Proposing and designing a concept under several scenarios in accordance with the market study and value chain analysis (for example scenario 1: consortium with key market outlet retail chains, scenario 2: consortium targetting HoReCa sector. Scenario 3: orientation towards olive oil certification);
- b) Identification of key challenges and equipment needs for quality olive oil production in Berat region
- c) Estimation of costs and profitability of each scenario;
- d) Identifying potential management/governance model of the consortium. Several options of management models for the future consortiums will be studied. They will be based on the local context, considering the main stakeholders and gender ratio to be associated in the management and operations of future consortium to ensure its financial sustainability
- e) Preparation of an operation plan

The different scenarios will be introduced during a workshop to public authorities and olive oil sectors main actors.

Activity 3: Support to consortium members selection

The Consultant will support local authorities in selecting the future participatants to the technical assistance program leading to the creation of an olive oil consortium in Berat.

- f) Organization and facilitation of a local workshop with local communities to introduce consortium objectives and process of participation to the technical assistance program
- g) Develop a call for participation to the technical assistance program under the governance of Ministry of Agriculture and Rural Development (MARD) and local municipalities;
- h) Support local authorities in the design of selection criteria (e.g. technical, inclusive criteria) for the future members of the consortium taking into consideration of encouraging female producers to actively participate.

Phase II: Capacity building activities for consortium members

Specific objectives

Under this Phase, the Consultant will be responsible for supporting the establishment and development of the consortium through the monitoring and the deliverance of technical trainings. The Consultant will also provide support with officially registering and getting the license of the consortium through the MARD.

Scope of work

The Consultant will be engaged to develop the capacity of the consortium members for two/three years in order to improve production techniques, olive oil quality, processing techniques, food hygiene and safety, marketing, commercialization and branding of the olive oil consortium. The Consultant will provide international and local experts to support the activity of the consortium until it reaches its operational capacity. The collaboration between all the different experts will be key to achieve the ambition to build a branded quality olive oil for Berat region.

Activity 4: Improve production and post-harvest techniques

The Consultant will strengthen the capacity of consortium members in olive cultivation and post-harvest technics to improve final quality of olive oil produced and support sustainable management practices (water use, pesticides). The Consultant will provide one expert (agronomist) responsible for organizing on-field trainings and monitoring of the production for two/three years. The expert will be responsible for producing

the training program and materials based on phase I preliminary assessment.

The expert will prepare and deliver a clear training package based on the value chain analysis and the identified gaps at the production and post-harvest stages. He/she will be responsible for providing on-demand advices to consortium members (online and in-person, male and female) for two/three years and will monitor monthly the evolution of the production and participate to harvesting while providing post-harvest recommendations.

He/she will need to produce a record of the trainings at the end of the year to keep track of the type of assistance needed by producers and maintain a memory of the sector's development.

Activity 5: Develop olive oil quality

The Consultant will support consortium members in developing unique quality olive oil connected to the specificities of Berat territory and olive production. The Consultant will provide a quality expert who will develop a training package, theoretical and practical, about quality improvement in olive oil processing. He/she will in particular focus on:

Theory:

- Organoleptic evaluation of virgin olive oils
- Chemical and physical characteristics of olive oils
- Olive growing and the effects on the quality of olive oils
- Influence of technology on the quality of olive oils
- The classification, the community, and international legislation of olive oils
- Olive oils and fats in the diet: healthy and physiological aspects
- Production and consumption in the world

Practical

- Tasting technique and organoleptic evaluation sheet
- Recognition of negative and positive attributes
- HACCP Standards for handling olives and olive oil as well as good hygiene and manufacturing practices).
- Different packaging techniques for olives and olive oil.
- Standards of labeling the olives and olive oil.
- Quality of olives and olive oils and how to produce high-quality products (PDO and PGI certifications processes)

Based on the preliminary assessment achieved in phase 1 and in collaboration with the agronomist and the consortium members, the expert

will oversee the development of a characteristic olive oil from Berat region. This olive oil will meet the best international practices in terms of technics and final quality tasting while being characteristics of local olive production and the territory. The expert will provide and work in close collaboration with a marketing and branding expert to reflect in the future brand the specificity of Berat olive oil.

The expert will be responsible for producing the training program based on phase I preliminary assessment and the training material. He/she will guide consortium members in the obtention of quality certifications.

He/she will need to produce a record of the trainings at the end of the year to keep track of the type of assistance needed by producers and maintain a memory of the sector's development

Activity 6: marketing, promotion and branding development

The marketing and branding expert from the Consultant will deliver specific trainings to consortium members to improve access to market of local olive oil on high-end markets (HoReCa, export) through a marketing and communication strategy, the development of a specific branding linked to the olive oil characteristics and territory and several BtoB promotional events. The experts will be responsible for producing the training program based on phase I preliminary assessment and the training material.

The expert will support consortium members, in coordination with olive oil quality experts and based on market study, by delivering specific technical trainings in particular on: marketing strategy development strategic promotion approaches implementation, narrative development for product promotion, integration of products with HoReCa sector.

The expert will be in charge, in consultation with consortiums members, of the development of a specific brand with its logo, packaging and full promotional package.

The expert will also be responsible for the organization of several (minimum two) Business to Business (B to B) meetings to promote consortium's olive oil in collaboration with local authorities. Target audience will be local HoReCa and potentially international buyers.

He/she will need to produce a record of the trainings at the end of the year to keep track of the type of assistance needed by producers and maintain a memory of the sector's development.

Activity 7: organize a study tour

The Consultant will be in charge of organizing a study tour in one of the main olive oil producer's countries in the Mediterranean region (e.g., Italy or Spain) for the consortium management staff or representatives (10 persons). The study tour will represent an opportunity to share best practices

in olive oil production and inspire the consortium in its approach to market and the promotion of olive oil.

The study tour will visit olive production areas, processing units and leading consortiums in quality olive oil production. Several exchanges with the local producers and local authorities will be set up to understand the process of development of the consortium, the processes applied to increase quality, the marketing strategy according to current olive oil demand and as well as branding strategy developed.